# Accelerating the Energy Transition: Cybersecurity, Digitalisation and the Electricity Grid in Europe

26th February 2021



# AGENDA

Welcome & Introduction by Robert Mork Vice President International Regulatory Affairs, Heimdall Power

- Bas Kruimer, Business Director Intelligent Networks & Communication, DNV-GL Netherlands Energy Advisory
- Konstantinos Moulinos, Energy Cybersecurity Expert, European Union Agency for Cybersecurity (ENISA)
- Anjos Nijk, Managing Director, European Network for Cybersecurity (ENCS)
- Andrea Foschini, Convenor Cybersecurity Network Code, ENTSO-E
- Mario Jardim, chair of T&D Europe Cybersecurity Task Force and Power Systems Cybersecurity Leader, Schneider Electric
- John Cullinane, formerly Chief Information Officer and Board Member, WGL Holdings
- Rick Cutter, Co-founder And Managing Director, Cloud for Utilities

#### **Questions from Audience**



# Previous WEBINARS

- Accelerating the Energy Transition:

  Optimized Power Grids for a Clean and Green Future (October)
- Accelerating the Energy Transition:

  The Role that Direct Current (DC) Grids can Play (December)
- Accelerating the Energy Transition:

  Dynamic Line Ratings for Optimised Grids (January)





# Introduction to currENT

Our vision is a European power network that is the recognised world leader in enabling decarbonisation through the efficient use of modern grid technology.



# Our Members

Our members develop and supply innovative technologies that optimise and maximise the use of the existing power network, to:

- Enable the integration of an increasing share of renewables
- Enhance the mitigation of climate change in line with COP 21 and the European Green Deal
- Help TSOs, DSOs and governments meet their European and national energy and climate objectives,
   without compromising on security of supply or affordable customer bills
- Help TSOs and governments provide fast-to-deploy solutions when the detailed needs of the medium term future are difficult to anticipate. In doing so they avoid stranded investments that customers ultimately shoulder through their bills.

















# **Bas Kruimer**

Business Director Intelligent Networks & Communication, DNV-GL Netherlands Energy Advisory



#### **DNV-GL**

# Cybersecurity, Digitalisation and the Electricity Grid in Europe

Webinar, February 26, 2021, 11.00-12.30 CET



# **Bas Kruimer,** business director intelligent networks & communication DNV-GL Netherlands Energy Advisory

 will discuss the grid of the future, and how digitalisation will be central to managing its benefits and challenges.

# CYBERSECURITY in UTILITY GRID OPERATIONS

(E+G+W)

#### **Business Challenges**

- Reduce overall operational cost
- 2. Improve performance
  - Services + capacity
  - Increase grid availability + safety
  - Security of supply + Cybersecurity
- 3. Dealing with **RENEWABLE RESOURCES**
- Adapt business model → new services

#### **Digital Transformation**

- 1. Data Driven Systems + Processes
- 2. IT-OT Integration + Data Conversion
- Introducing IoT Internet of Things
- Manage the risks involved
- Manage impact on all actors involved
- What are the security implications

Protect CROWN JEWELS

Secure
BUSINESS
CONTINUITY

**EU + Country Regulation** 

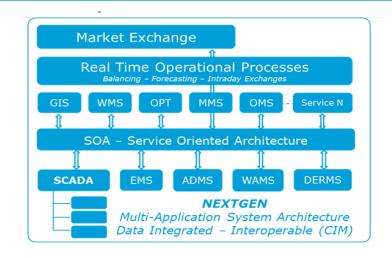
- 1. GDPR General Data Protection
- 2. NIS Network Information Security

SO 27001 FC 62351

IEC 62443

### Digitalisation - Digital Transformation - Building the new Grid Ops MACHINE

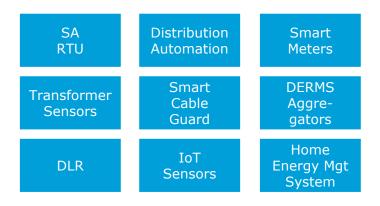
**Applications** 



Market Perspective` Grid Asset **Operations** Manager Perspective Perspective

Real-time Exchanges

Automation Communication



Structured DATA of Assets

Real-time Data Exchanges Grid Ops Applications

Single version Data Exchange via of the TRUTH Common Data Model Quality Data: many different user Value groups / use cases: Time

internal

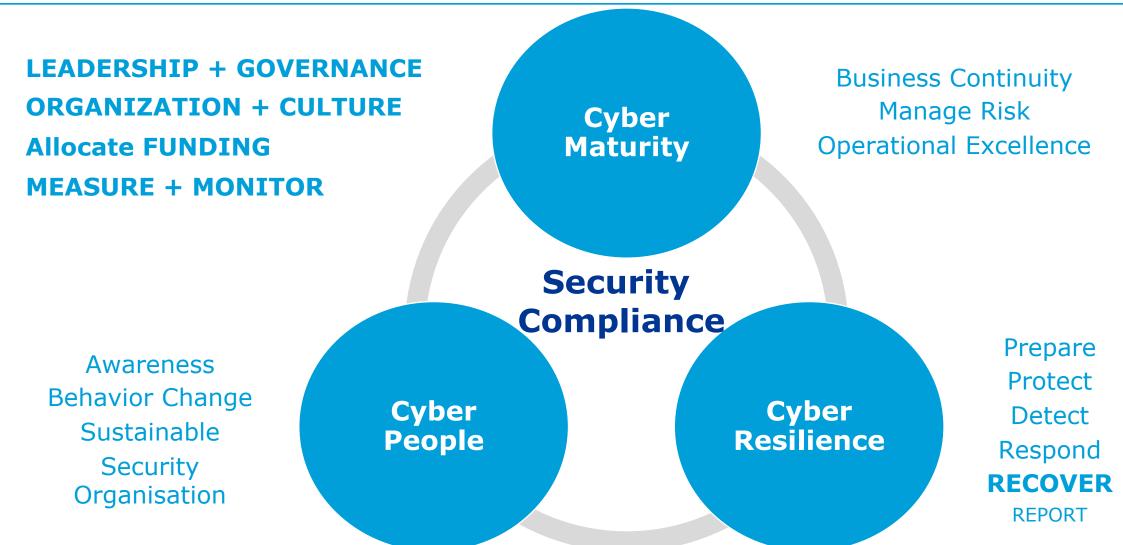
external

Structured Data

Secure Architectures - Security by Design - Security Standard

Timely

## The Pillars of Utility CYBERSECURITY



**DNV-GL** 

#### YOU WILL BE CYBER ATTACKED......

WHEN WILL YOU BE HACKED

HOW ARE YOU PREPARED

HOW WILL YOU DEFEND

Prepare
+
Defend

Detect
Respond
Recover
Report

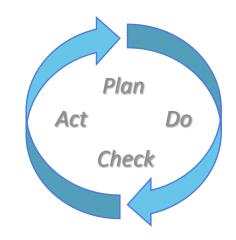
#### WHEN YOU WILL BE HACKED

HOW WILL YOU DETECT

HOW WILL YOU RESPOND

#### **HOW WILL YOU RECOVER**

HOW WILL YOU REPORT



**CYBERSECURITY** 

in **IT** and in **OT** 

will help drive the

DSO-TSO

DIGITAL

TRANSFORMATION

# **Next Gen Grid Operations Building the MACHINE**

#### **Bas Kruimer**

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**SAFER, SMARTER, GREENER** 

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# **Konstantinos Moulinos**

Energy Cybersecurity Expert, European Union Agency for Cybersecurity (ENISA)







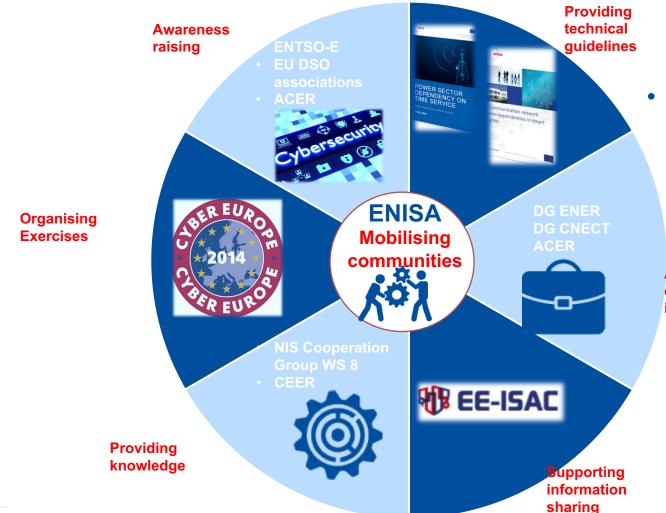
# ENERGY SECTOR CYBERSECURITY – ENISA ACTIVITIES

Accelerating the Energy Transition: Cybersecurity, Digitalization and the Electricity Grid in Europe

Konstantinos Moulinos, ICT cybersecurity expert, ENISA



# ROLE OF ENISA IN THE ENERGY SECTOR



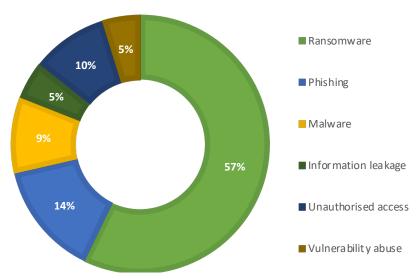
relationship with DG ENER, ACER, ENTSO-D, E.DSO Follow up and influence the policy making

Advising on policy development and implementation

## STATE OF PLAY - ENERGY

- Attacks against power girds are increasing
- NISD review
  - New areas: power generation, electricity market operators, hydrogen etc
  - Size threshold instead of identification
  - More harmonized security requirements and incident reporting
- ECI Directive review (CER Directive)
- Network code cyber security for the electricity (end 2021)
  - Smart Grid Task Force report with recommendations to EU COM (2019)
  - ENISA has provided input to the consultation (May 2020)
- Consultation is on going (currently informally)

#### **ENERGY SECTORS ATTACKS 2020\***



\*Based on the analysis of 100 attacks in the context of EE-ISAC

#### **ENERGY SPECIFICITIES**

- Real-time requirements
- Cascading effects
- Mixture of legacy and stetof-the-art technology

Commission Recommendation of 3.4.2019, on cybersecurity in the energy sector, C(2019) 2400 final



## **CHALLENGES**



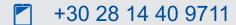
Collaboration with the private sector is missing from the NISD

- Gaps in the governance (national and EU level)
- Small and medium (majority of DSOs) operators are not in scope of the NISD
- Responsible disclosure of vulnerabilities
- Gaps in coordination during crisis
- Insufficient overview of the big picture as per the threat landscape and early warning capability
- Dependencies on other sectors are not taken into account



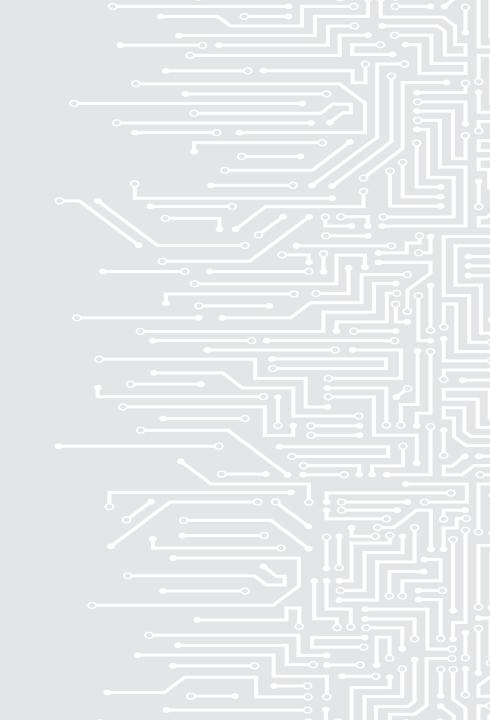
# THANK YOU FOR YOUR ATTENTION

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# **Anjos Nijk**

Managing Director, European Network for Cybersecurity (ENCS)





# **European Network for Cyber Security**

ENCS is an independent, non-profit organization owned by grid operators that helps its members cost-effectively reduce cyber-security risks





























































The emerging smart grid

more than 50 different actors

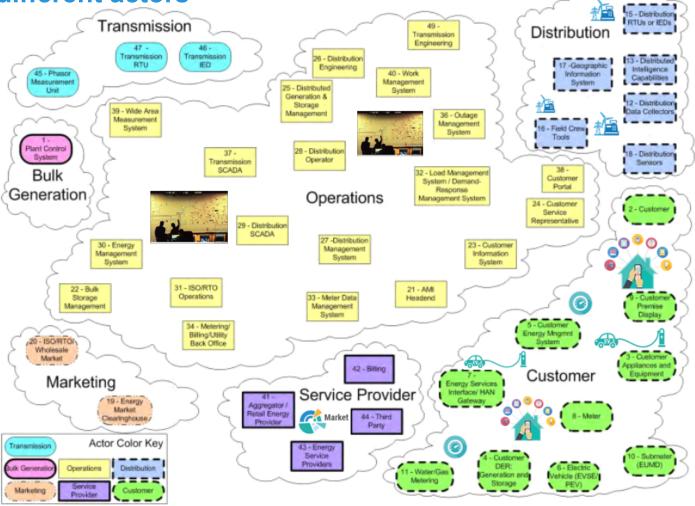


Figure 2-2 Composite High-level View of the Actors within Each of the Smart Grid Domains

# Can you hack 150,000 EV chargers?

ENCS

Home fridge/freezer: 0.2 kW

Hot water immersion heater:
 4 kW

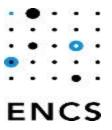
Electric vehicle charging (public – Mode 3):
 22 kW

Device Power Production or Consumption	Number of Same Devices Causing 3 GW Load
1 kW	3.000.000
10 kW	300.000
20 kW	150.000

#### Number of Devices that can cause an 3 GW Load



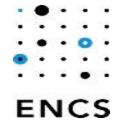
# Are we keeping up?



- Increasing nation state actor activity
- Increasing criminal activities Criminals get business models working
- Fast development and distribution of malware



# Changing the paradigm







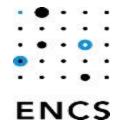
- Thinking and acting opportunity based
- Focus on maximum result
- Willing to invest (skills, resources)



#### Defense side:

- Thinking and acting risk based
- Focus on minimum level of security to protect weakest link
- Security is considered as a cost, not a benefit

# Knowledge development in three security programs





- Security officers
- ISMS implementation (ISO 27000)
- New legislation and regulation

Architecture

- Security architects
- Secure system design (zoning)
- Procurement of secure equipment



- Security operations analysts (SOC)
- Security monitoring and incident response
- Vulnerability management

https://encs.eu/documents/

# **Andrea Foschini**

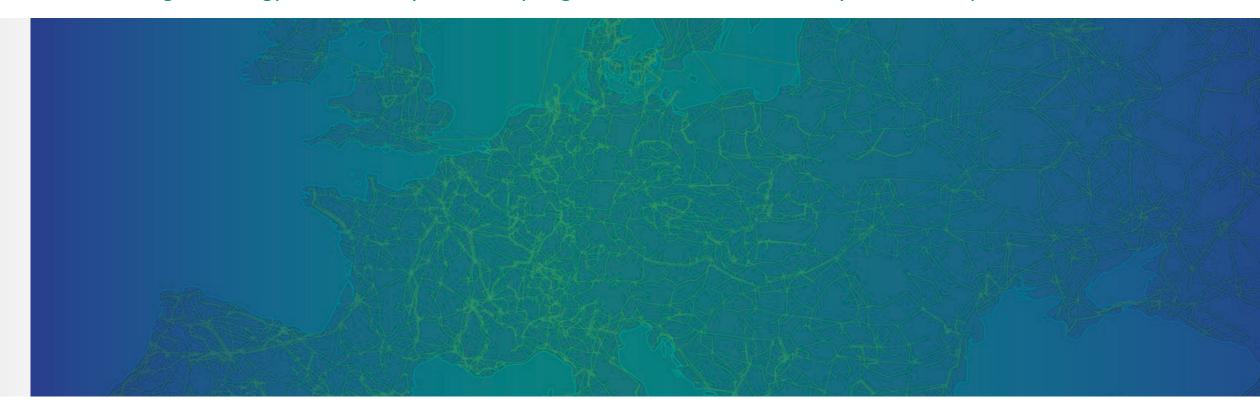
Convener Cybersecurity Network Code, ENTSO-E



# **Network Code on Cybersecurity**

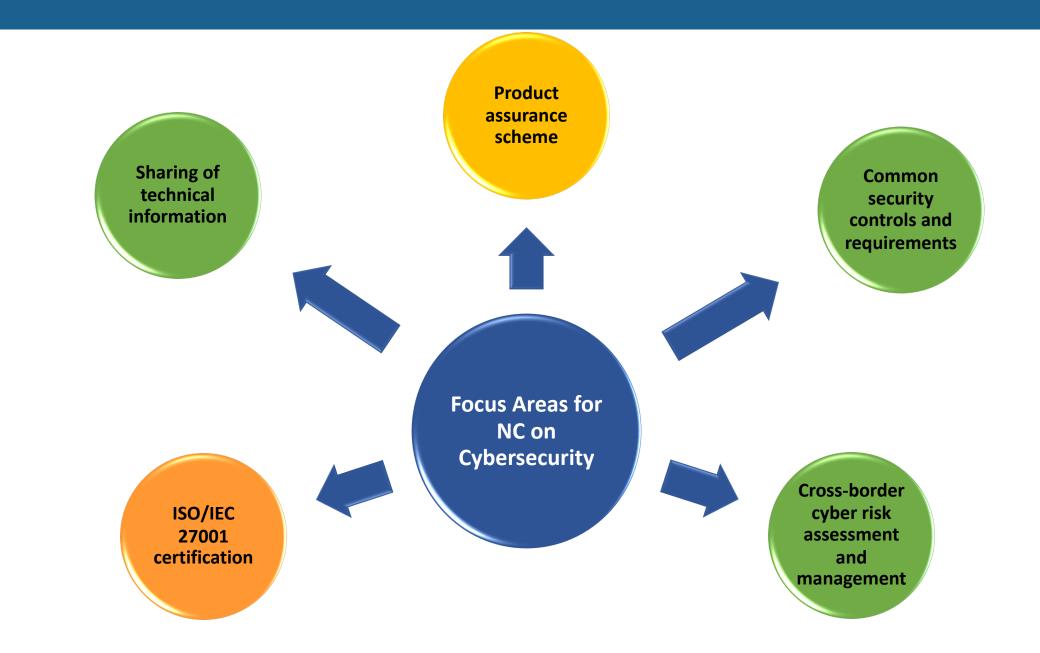
Energy Community Meeting, 26 February 2021

Accelerating the Energy Transition: Cybersecurity, Digitalization and the Electricity Grid in Europe





## Network Code on Cybersecurity – Five Pillars



## Network Code on Cybersecurity – High-level objectives

#### Main Actors involved:

- European Commission.
- · Regulators.
- National Autorities.
- Grid participant: TSOs, DSOs, producers, energy market operators (as per *Directive (EU) 2019/944*).
- ENTSO-E/EU DSO working group should be formed with a mandate to perform cross-border cybersecurity risk assessments focused on operational security and safety risk.
- European trusted Energy CSIRT is implemented for gathering, evaluation and distributing the energy-sector specific information.

#### ENTSO-E/EU DSO Working Group (Mandatory)

S 5.1 Cross-Border cyber risk assessment & management.

- Identification of essential business processes and the IT/OT systems which support them.
- Perform Business Impact Analysis using a common Risk Impact Matrix (RIM).
- Confidentiality, Integrity, Availability ratings for critical business process IT/OT systems.
- Scope & Thresholds

S 5.3 Common functional and non-functional security controls and requirements (Advisory)

- Define common set of functional security controls and requirements.
- Advisory role on non-functional security requirements and standards.
- Translate into Vendor procurement requirements.

#### Product Assurance Scheme (Voluntary)

S 5.4 Independent testing of common defined functional and non-functional security requirements as defined by the Working Group and the Grid Participant.

Testing reports are shared amongst Grid Participants.

OBJECTIVE: Essential business process cross-border cyber risk is addressed via effective risk identification, management, and the independent evaluation of security controls and requirements that claim to provide adequate protection against cyber-attack.

#### Grid Participant (Mandatory)

S 5.2 ISO 27001 Certification.

 For all essential business processes a Risk Analysis is performed and the Statement of Applicability (SOA) completed.

OBJECTIVE: All Grid Participants who perform crossborder essential business processes can demonstrate through certification that they have an Information Security Management System (ISMS) which guarantees they are performing cyber security processes to an acceptable minimum level.



#### **Energy Sector CSIRT (Voluntary)**

S 5.5 Information Sharing.

 Organization is trusted to receive, sanitize and distribute technical incident and vulnerability information to all Grid Participants in a timely manner.

<u>OBJECTIVE</u>: Sanitized technical incident and vulnerability information is shared with all Grid Participants in a timely manner.

Thank you for your attention!

# **Backup / Details**

## Key points

- Cross border cyber risk assessment ENTSO-E/EU-DSO working group with a
  mandate to perform cyber risk assessments impacting cross border transmission
  and/or distribution, specifically tasked with the identification of "critical business
  processes and events" which if successfully cyber-attacked could cause serious
  cross border transmission and/or distribution issues.
- ISO/IEC 27001 certification Any organization (grid participant) which performs
  one or more of these identified cross border "critical business processes" and
  who meets the thresholds set will come into scope for ISO/IEC 27001 certification
  (mandatory), thus ensuring a common minimum-security level of Cybersecurity
  for all grid participants performing "critical business processes".

## Key points

- Functional and non-functional security requirements ENTSO-E/EU-DSO working group with mandate to define appropriate functional and non-functional security requirements to adequately protect "critical business processes" from cyberattack and the IT/OT systems which support them. Security controls based upon ISO/IEC 27002 and 27019, forming a common basis for the procurement of systems, components and services by all grid participants.
- Product assurance scheme energy sector specific scheme, created and used to test/measure the effectiveness of systems, components and services whose security controls claim to conform to the defined set of functional and nonfunctional security requirements.

### Key points

• European Energy sector CSIRT (Cybersecurity Incident Response Team) — with a mandate and trusted to receive technical incident and vulnerability information from all grid participants and disseminate this information in a sanitized form so that all grid participants can protect themselves against the same types of cyberattack.

# **Mario Jardim**

Chair of T&D Europe Cybersecurity
Task Force, and Power Systems
Cybersecurity Leader, Schneider
Electric





The European Association of the Electricity Transmission and Distribution Equipment and Services Industry

**CurrENT Webinar** 

# Cybersecurity-related opportunities and challenges of digitalization in electricity networks

Mario Jardim Cybersecurity Task Force - chair

## Introducing T&D Europe

#### Europe's Grid Technology Providers



T&D Europe's members enable the **energy** transition to a climate-neutral Europe by 2050.

Over 200,000 people in our industry manufacture, innovate and supply smart systems for the efficient transmission and distribution of electricity.

Our technologies and services **future-proof** the grid and make **clean electricity** accessible to all Europeans.

We put our collective expertise to work to craft a brighter, electric future.

Ready for the Green Deal

www.tdeurope.eu

National trade association members











































Associate members









## A decade of improving cybersecurity in the energy industry



#### A long-term commitment

- Adoption of international cybersecurity frameworks ISO/IEC27000 and IEC62443
  - Information Security Management System (ISMS) implementation in production sites
  - Supply chain best practices
  - Secure design, integration & commissioning of deliverables
- Implementation of dedicated cybersecurity organizations and CERT teams
- Adoption and enforcement of secure development processes lifecycle (IEC62443-4-1)
- Internalization of security by design principles in product and system development

## Active involvement in energy policies & standardization



- Active contributors to DG-ENER Smart Grid taskforces expert groups
  - Member of **EG2 editorial team** for the recommendations of CS grid codes
- EU Commission / DG-ENER consultations
- Participation in EU and international cybersecurity standardization activities:
  - Frameworks
  - Systems
  - Products security
  - Process security
  - Communications security
- Cybersecurity and system interoperability testing activities

## The way forward

#### Open points & concerns



- Focus on holistic system view mission, risk assessment, resilience objectives, system design, defense in depths strategy, deployment and operation
  - Special attention to very long product lifespan (20 years) opposed to consumer goods
    - Long term cybersecurity support vs. a one-time product certification
    - Patch management, vulnerability management
  - Cybersecurity **interoperability** of solutions from different suppliers, integrators and service providers
- Security for decentralized energy systems down to low voltage distribution
  - DER system interfaces including electro mobility
- System & products baseline minimum security requirement based on international standards
- International cybersecurity certificates recognition by EU authorities
- Sufficient industry participation in the cybersecurity grid code writing process



Mario Jardim

Schneider Electric

Power Systems - Cybersecurity leader

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#### **Rick Cutter**

Co-Founder and Managing Director, Cloud for Utilities

#### John Cullinane

Formerly Chief Information Officer and Board Member, WGL Holdings





# currENT: Accelerating the Energy Transition: Cybersecurity, Digitalization and the Electricity Grid in Europe

Friday, February 26, 2021

## Cybersecurity from a US Utility Perspective

- It is well understood that cybersecurity has become as important a concern for utilities as the kinetic infrastructure it serves
- For many utilities, IT teams continue to design and manage traditional closed system architectures due to security concerns but this is changing
- Digitalisation is driving new approaches to hybrid designs for control environments
- Our direct experience includes adoption of cloud services for peripheral control environment use cases
  - Secondary recovery services
  - AAA services (automation, analytics and AI)
  - Cyber monitoring & testing
- Adoption of a formal scorecard/dashboard of cyber indicators bridges the gap between tactical IT Team(s)
  and executive leadership (speaking the same language)
  - Ask the question, how do you know what you don't know?







- Public/private partnerships have been successful in reducing risk
  - EEI/AGA
  - United States Department of Homeland Security
    - INDUSTRIAL CONTROL SYSTEMS CYBER EMERGENCY RESPONSE TEAM (ICS-CERT)
- Policies, guidelines and cyber framework aren't enough to fully safeguard the control environments
- Best design practices coupled with continual monitoring, multi-variable threat and vulnerability analysis and a *great team is* needed to manage high-integrity environments
- Operating a highly effective cyber environment allows for easier adoption of new capabilities
  - Establish and implement security requirements prior to adopting the new capability

## Cloud as a Digitalization Enabler



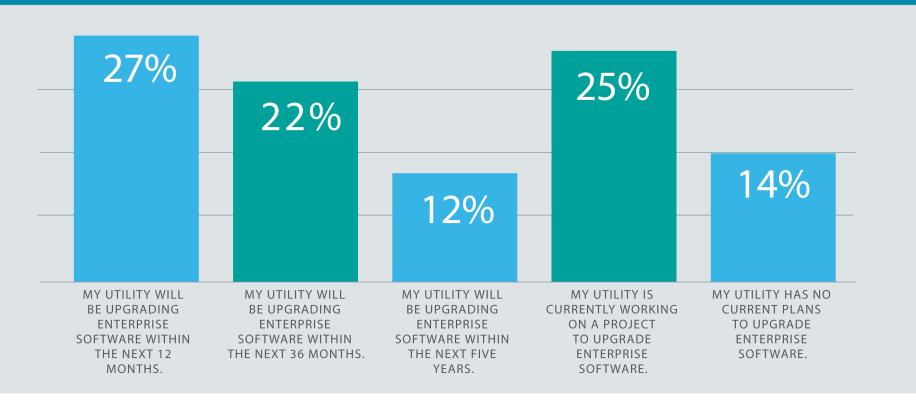


#### THE WALL STREET JOURNAL.

#### 2021 Digital + Cloud Summit — July 26-30

#### UTILITIES PLAN FOR UPGRADING ENTERPRISE SOFTWARE SYSTEMS

- Pre-Covid Survey published February 2020
- 152 US Utilities were surveyed

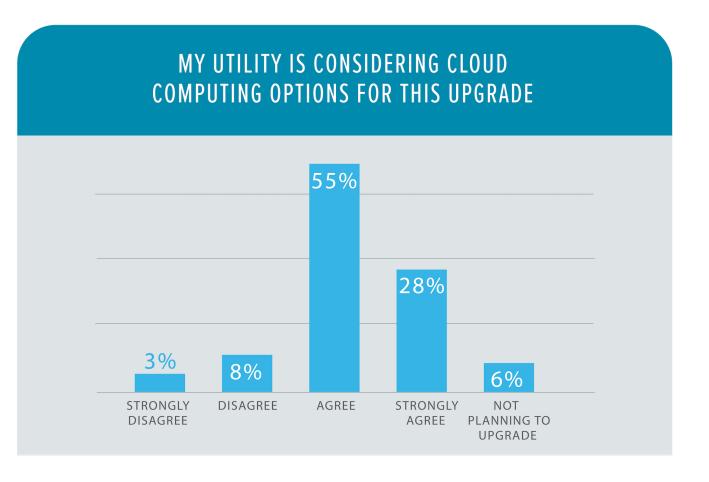






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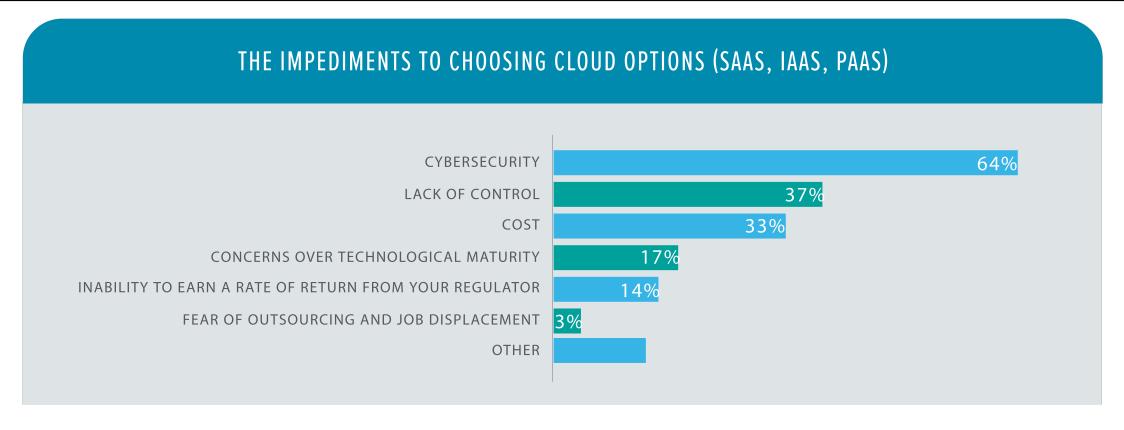
The affirmative responses (83%) have increased by 28.5% from 2017





#### THE WALL STREET JOURNAL. MEDIA PARTNER

#### 2021 Digital + Cloud Summit — July 26-30



For the past five years cybersecurity has been among the top 5 enterprise risks for utilities in the United States.

We expect this to continue for the foreseeable future



## Thank you!



### Thank you for your attendance

To keep up to date with our activities:



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